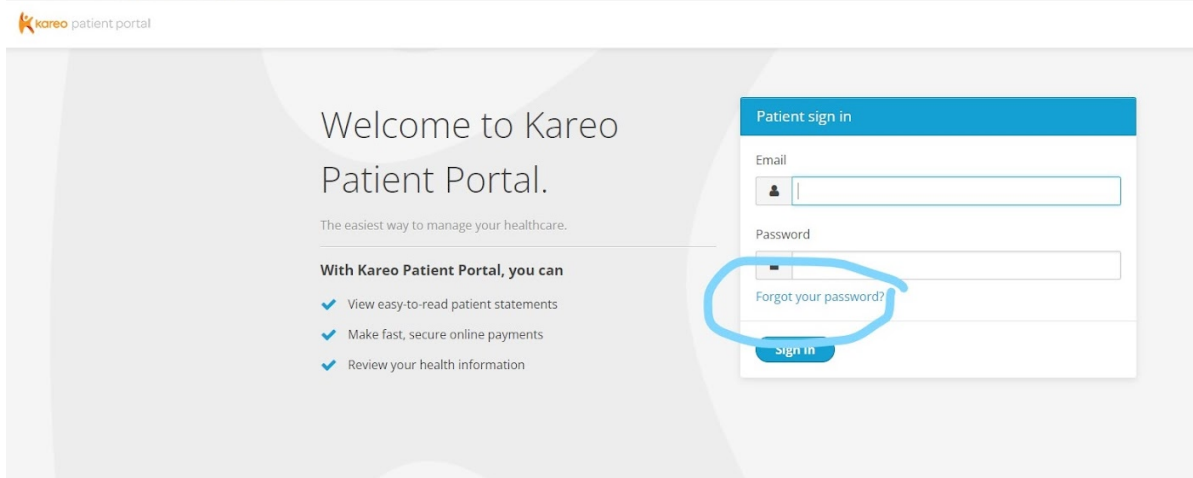
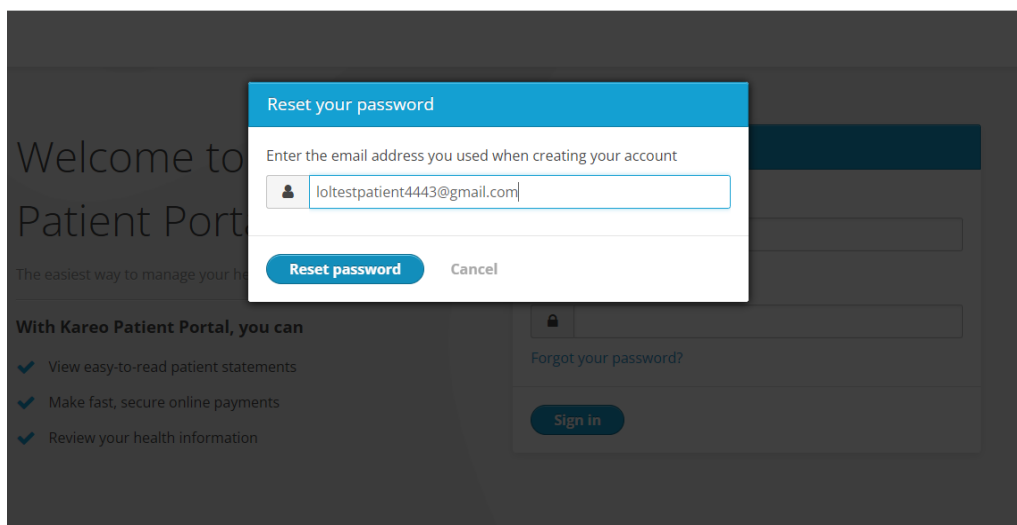


How to Reset Your Kareo Password: A Visual Guide

First, click "Forgot Your Password" on the Kareo's portal's login page.

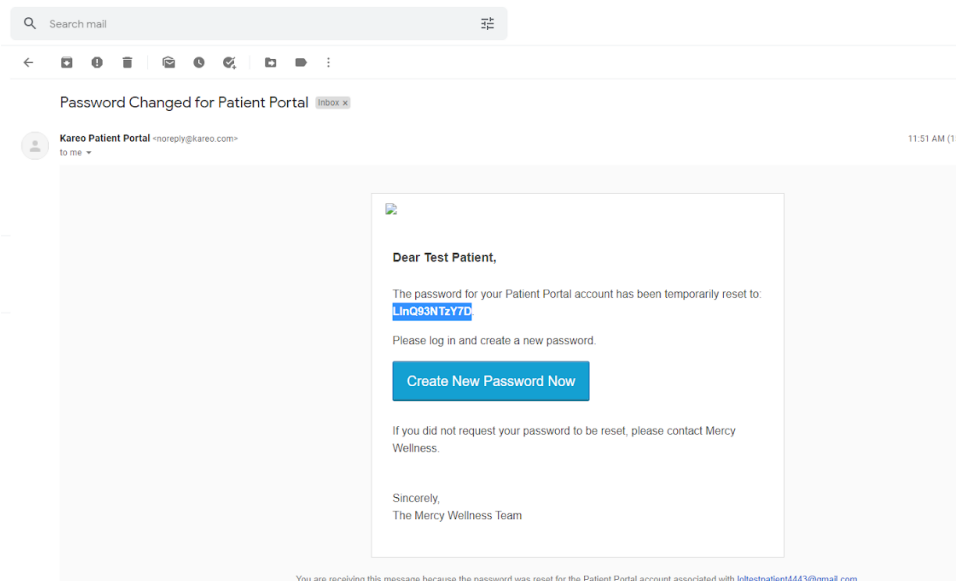


Second, enter the email address you used to set up the account, and hit
Reset Password.



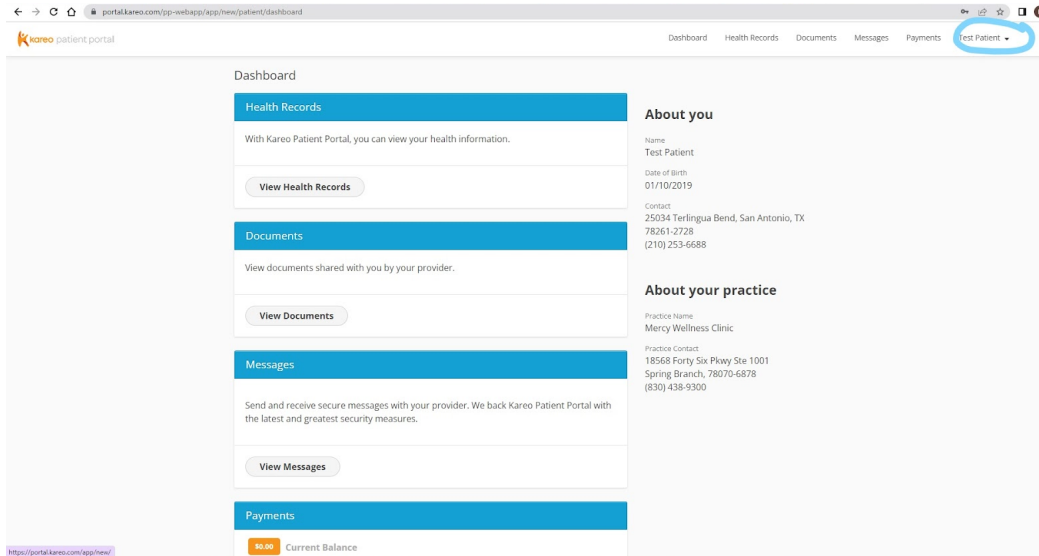
Third, open up your email inbox and look for an email with the subject "Password Changed for Patient Portal." Below is a screenshot of what the email will look like when you receive the temporary password. Copy the temporary password for later.

Please note: make sure you do not copy the period directly after the temporary password or it will not work when pasting.

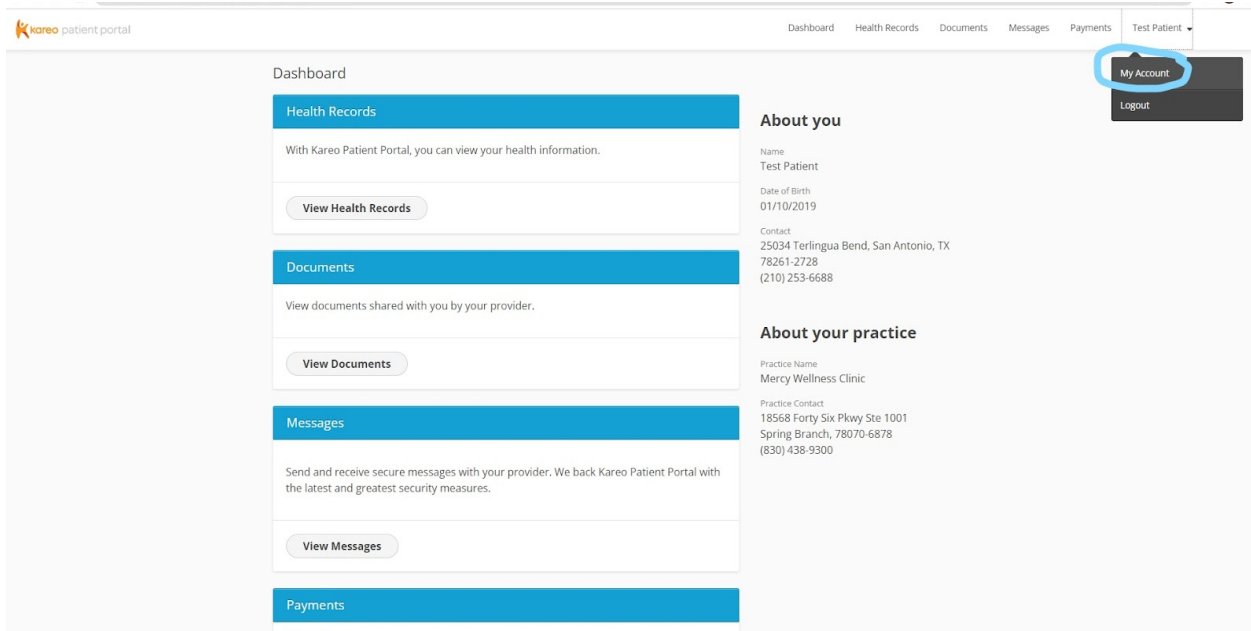


Click on "Create New Password Now" and log into the patient portal using your original email and the temporary password.

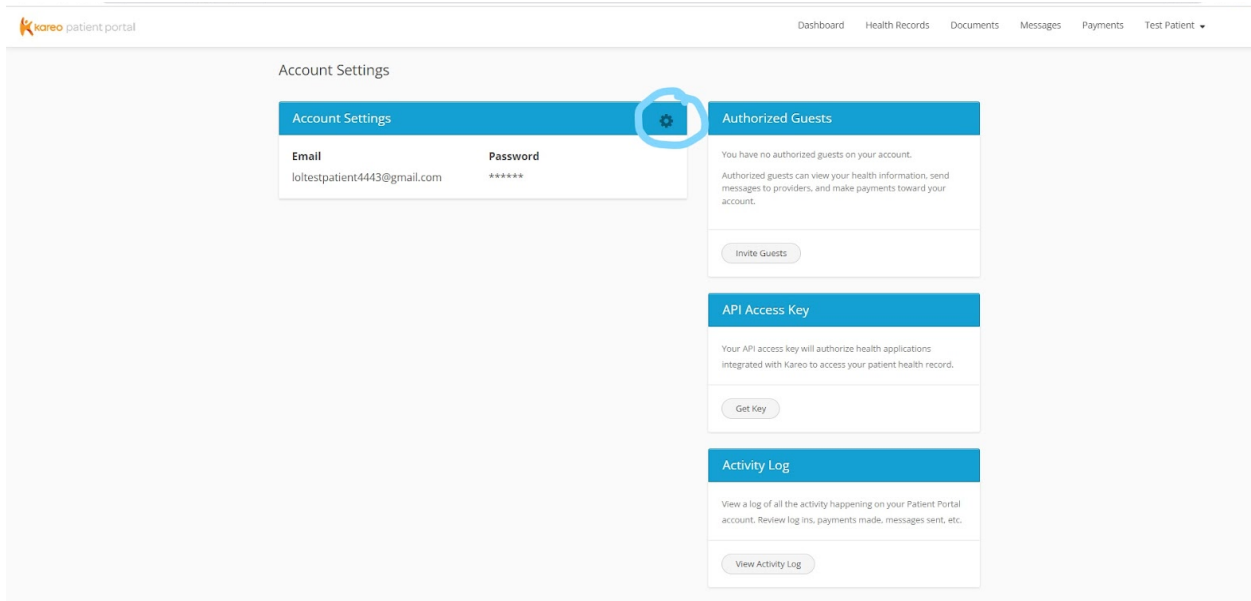
Once you have logged on with the temporary password, it does not automatically prompt you to reset your password. Go to the top right corner of the screen, and click on the dropdown menu with your name.



From there, you will click on "My Account."



After clicking "My Account", click the gear icon on the "Account Settings" section.



From here, you will paste the temporary password in the "Current Password" section, and then you can set your new password. Please note: Make sure to click "Update Password" when finished to complete the password reset process.

